



Incident- / Malfunction Report

Incident

(for Malfunction Report go to page 3)

All pages should be emailed to the local distributor within 48 hours of knowledge of the incident.

Local contact:	Physician's stamp (name + address)
----------------	------------------------------------

1. Patient Details

Initials: _____ Sex: Female Male

Date of Birth: _____
(Day/Month/Year)

2. Indication

Urinary Incontinence (UI): _____ Vesicoureteral Reflux (VUR): _____

3. Treatment details

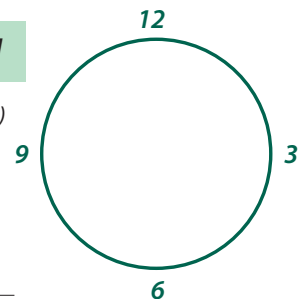
Date of treatment: _____ Lot no.: _____ Total volume injected: _____ mL
(Day/Month/Year)

4A. Procedure details for VUR

STING Procedure: HIT Procedure: Double-HIT Procedure:

4B. Procedure details for UI

Site of injections (please mark for UI only):



5. Details of complications

Description of complication: _____

Onset date of complication: _____ Hospitalization required: Yes No
(Day/Month/Year)

Severity of symptoms: Mild Moderate Severe Serious

Treatment: _____

Antibiotics: Yes No

Other treatment: Yes No

If yes, please describe the treatment (drug, (dosage, duration of treatment), surgery, catheter etc.): _____



Patient's initials: _____

6. Relevant Medical History

Prior to treatment

- Did the patient receive pharmacological treatment for urinary incontinence? Yes No
- Did the patient suffer from Urinary Tract Infection (positive Nephur® stix)? Yes No
- Did the patient receive treatment for Urinary Tract Infection? Yes No
- Is the patient known to be allergic or hypersensitive? Yes No
- Is the patient known to suffer from any connective tissue disease? Yes No
- Had the patient received previous treatments with radiation in the pelvic floor? Yes No
- Had the patient undergone previous surgery for the treatment of UI? Yes No
- Had the patient undergone any previous surgery in the pelvic floor? Yes No
- If so, please name: _____
- Had the patient non-functional kidney(s)? Yes No
- Had the patient Ureterocele? Yes No
- Had the patient Hutch diverticulum? Yes No
- Had the patient herpes genitalis? Yes No
- Had the patient urinary refluxing megaureters with distal stenosis? Yes No

5. Details of follow-up

Resolution of complication

Total recovery: _____ Comments: _____
(Day/Month/Year)

Is any further medical follow-up required? Yes No
 If yes, please specify: _____

Do you need any further medical advice from Contura? Yes No
 If yes, please specify: _____

Please attach any additional relevant information.

Details of injecting doctor:

Name of doctor: _____

Clinic: _____

Address of clinic: _____

Profession (speciality): _____

Telephone number: _____

E-mail: _____

Date reported: _____ Signature of doctor: _____
(Day/Month/Year)



Malfunction Report

Treatment of VUR (Vesicoureteral Reflux):

Treatment of UI (Urinary Incontinence):

This malfunction concerns

Medical Device	Lot no. / Serial no.	Device should always be returned to enable root cause analysis	
Bulkamid® Hydrogel, 1 mL prefilled syringe		<input type="checkbox"/> Device enclosed	<input type="checkbox"/> Device sent separately
Bulkamid® Needle		<input type="checkbox"/> Device enclosed	<input type="checkbox"/> Device sent separately
Bulkamid® Rotatable Sheath		<input type="checkbox"/> Device enclosed	<input type="checkbox"/> Device sent separately
Whole Bulkamid® Kit		<input type="checkbox"/> Device enclosed	<input type="checkbox"/> Device sent separately
Bulkamid® Urethroscope		<input type="checkbox"/> Device enclosed	<input type="checkbox"/> Device sent separately

If device is not returned, please clarify why and explain what happened: _____

Malfunction description: _____

Date of malfunction _____
(Day/Month/Year)

Did malfunction happen Before bulking procedure:
 During bulking procedure:
 After bulking procedure:

Were there any risk to patient due to malfunction? No Yes If yes please describe _____

Was the device handled in accordance with instructions for use? Yes No If no please describe (e.g. was accidentally dropped on the floor)

If an incident occurred due to the malfunction, please complete the section for incidents in this form, page 1.

(Day/Month/Year) *Signature*



Procedure for the return of Malfunctions of Bulkamid® Devices

All products that have been used or unpacked in the OR and have not been re-sterilized, must be packed in special yellow bags or boxes for contaminated utensils with biohazard warning before returning in order to indicate possible infection risks. It is important to capture the batch number and always send the device including the Incident - / Malfunction Report Form otherwise it is not possible to find out the cause of the malfunction.

Malfunctions of products from the Bulkamid® Kit, e.g. needles, sheath and syringes must be returned in original kitbox.

Bulkamid® Devices:

BULKAMID® ROTATABLE SHEATH:

The sheath must be packed in material for contaminated products as mentioned above.

BULKAMID® NEEDLE:

The needle must be sent with the protection sheath in place.

BULKAMID® SYRINGE:

The syringe must be sent in original blisterpack.

Bulkamid® Urethroscope:

The optic must be packed and shipped with the protection sheath and preferably in the original shipping box or similar protection. This is to prevent further damage during the transportation. The Incident - / Malfunction Report Form should be included besides the optic. Do not return the metal sterilization container.